

Soukromá střední  
škola podnikání  
a managementu, o.p.s.,  
Havlíčková 16,  
680 01 Boskovice



## INVESTICE DO ROZVOJE VZDĚLÁVÁNÍ

<b>Číslo projektu</b>	<b>OP VK 1.5 25549863</b>
<b>Název projektu</b>	Moderní škola
<b>Název školy</b>	Soukromá střední škola podnikání a managementu, o.p.s.
<b>Předmět</b>	Anglický jazyk
<b>Téma</b>	Shops and shopping
<b>Ročník</b>	4.
<b>Jméno autora</b>	Mgr. Kateřina Trnečková
<b>Anotace</b>	Žák uvede názvy obchodů a zboží v anglickém jazyce. Vyjádří svůj postoj k nakupování. Žák napíše e-mail kamarádovi a formální stížnost na zakoupené zboží.
<b>Datum tvorby</b>	2.6. 2012



# Shops and shopping

---

Mgr. Kateřina Trnečková



# Outline of the presentation

---

- Types of shops
- Useful vocabulary
- Small shops vs. Department stores
- Possible questions
- Writing task 1
- Preparation for writing task 2
- Writing task 2
- Resources



# Types of shops

- Write names of shops you know?
- What do they sell?
- Do we have these shops in Boskovice?





# Types of shops

---

Bakery

Bank

Bookshop

Butcher's

Card shop

Chemist's

Clothes shop

Computer shop

Department store

Electrical shop

Florist

Greengrocer's

Grocer's

Health food shop

Hardware

Jeweler's

Music shop

Newsagent's

Post office

Shoe shop

Sports shops

Stationery shop

Supermarket

Sweet shop

Toy shop

Video shop

Watchmaker

Others..



# Useful vocabulary

---

- Customer
- Shop assistant
- Shopping basket
- Shopping trolley
- Goods
- Price tag
- Barcode
- Quarantee
- Purchase
- Cash desk, checkout, cash register, till
- Receipt
- Bill
- Cash
- Cheque
- Credit card
- Refund
- Window shop
- Bargain
- Sale
- Discount



# Small shops vs. Department stores

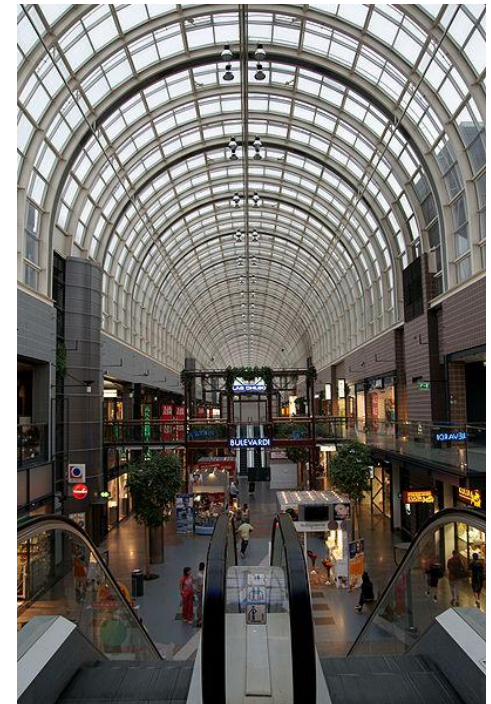
---

- A department store – a big building with lots of shops inside, everything is together under one roof

# Small shops vs. Department stores

## Compare shopping in department stores and small shops

- Customer service (more personal) – behaviour of shop assistants
- Price of goods
- Selection of goods





# Possible questions

---

- Do you like shopping? Why/ why not?
- How much time do you spend on shopping each week?
- What are your favourite shops in your town and why? Do you prefer shops in your town or shops in Brno? Why?
- Which shops do you dislike? Why?
- Do you prefer shopping in small shops or a big department store? Why?



# Writing task 1

---

Write your friend an e-mail (60-70 words)

- Ask her/him to help you with your Christmas shopping.
- Write when and where are you going shopping
- Write at least 3 things you want to buy



# Preparation for writing task 2

---

What electrical devices do you use?

## **electronic devices**

- Calculator
- Digital camera
- CD/DVD/ Mp3 player
- Games console
- Mobile phone
- Satellite TV



# Preparation for writing task 2

---

## **Possible faults of electronic devices**

- You can't turn it on / off
- The pictures are black and white (no colour)
- There is no sound
- It is very slow
- You can't play your CDs/DVDs/games on it
- You can't charge it
- The battery is damaged
- ...others



# Writing task

---

Write a letter of complaint (formal letter) of 130-150 words to the manager of Customer service department.

- Imagine the situation: You have bought some electronic device and it has some fault. Explain it to the manager (what, where and when did you buy). Tell him about the problem and ask him to solve it (repair it or send you a new one).
- Don't forget to follow rules for formal letters



# Resources

---

- DAVIES, Paul A. Maturita Solutions Pre-Intermediate Student's Book. 1.vyd. Oxford: Oxford, 2007. University Press
- PECK, Eva, PECK Alexander. Moderní konverzační témata v angličtině. Let's talk. 1.vyd. Plzeň: Fraus, 1999
- Pictures:
- [http://commons.wikimedia.org/wiki/File:It%C3%A4keskus\\_shopping\\_centre.JPG](http://commons.wikimedia.org/wiki/File:It%C3%A4keskus_shopping_centre.JPG)
- [http://commons.wikimedia.org/wiki/File:Ascona\\_street\\_market.jpg](http://commons.wikimedia.org/wiki/File:Ascona_street_market.jpg)
- [http://commons.wikimedia.org/wiki/File:Shopping\\_basket.svg](http://commons.wikimedia.org/wiki/File:Shopping_basket.svg)
-